



Greg Keller

Sr. Vice President, National Accounts – Sysco, SYGMA, and Guest Worldwide

Sysco Corporation

1390 Enclave Parkway
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February 22, 2025

Re: RECALL NOTICE: Supplemental Shakes

Valued Sysco Customer,

Sysco was notified on February 21, 2025, that a facility in Fort Wayne, Indiana, that supplied Sysco Imperial frozen supplemental shakes has been linked to an outbreak of *Listeria monocytogenes*.

Sysco has recalled all of the impacted products supplied by Lyons Magnus and halted all other purchases from the facility.

Food safety is a top priority at Sysco, and we share our sincere condolences with those who have been affected by this outbreak and their families. We also wish a speedy recovery to any who may have become ill.

The impacted Sysco Imperial shakes were predominately distributed to elderly and long-term care facilities in the United States.

Sysco is notifying potentially implicated downstream customers of the recall.

Sysco will continue to cooperate with all regulatory agencies investigating the *Listeria* outbreak and will take any additional action necessary.

We are working with our broad network of suppliers to identify alternative supplemental shakes.

Please work with your sales representative if you have any questions or need an immediate alternative.

A handwritten signature in black ink, appearing to read "Greg Keller", is positioned above the printed name.

Greg Keller

