

Troubleshooting Tips for the Battelle Cleaning System Process

Filled out the registration form at the link below but never heard back?

- <https://www.battelle.org/inquiry/offerings-and-services/covid-response>

Completed and emailed back the Service Agreement AND then the Site Locations and POC Information form, have waited the requested amount of time and haven't heard back?

If the process has stalled (beyond the timeframe you were told it should take) for either of the above mentioned reasons, please send a note to Seth (seth.konkel82@gmail.com) at the State EOC with the following information.

- Agency Name
- Name of person in agency who filled out the form (POC)
- POC's phone number
- POC's email address

Seth will provide this information to Battelle to see if they can keep the process moving for you.