

Build a Positive Work Culture

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My ALP is on creating a positive employee culture at FCCH. My hope for this is that we will continue to progress in the direction of a positive culture for employees and residents. With creating this positive culture change, I hope that it will make FCCH the place that staff want to work and elders want to live. This project has changed my outlook on things as well as my other leaders in the facility. The other leaders at FCCH are willing to learn and transition into becoming better leaders, and they help to create positive culture change.

An important turning aspect for me has been changing how I think of things and looking at them from the resident's perspective. I feel I am a better listener and able to coach staff more effectively. We are here to serve the residents and make what is many elders final days the best as possible.