TeamSTEPPS[®] TIPS SBAR



What is SBAR?

SBAR stands for **Situation**, **Background**, **Assessment**, **Recommendation**. SBAR is a structured communication tool that allows members of the health care team to communicate patient information in a concise manner;

- Situation What is going on with the patient?
- Background What is the clinical background or context?
- Assessment What do I think the problem is?
- Recommendation— What would I recommend?

Why should I use the SBAR tool?

According to sentinel event data compiled by The Joint Commission between 1995 and 2010, ineffective communication is a root cause for **nearly 70 percent of all SEs reported.** Evidence shows that the use of a structured communication tool like SBAR can improve information exchange among health care team members and reduce the rate of adverse events. SBAR provides a vehicle for communications to be

- Complete communicating all relevant information while avoiding unnecessary details
- **Clear** using information that is plainly understood (layman's terminology with patients and their families; standard terminology with health care professionals)
- **Brief** remaining concise
- **Timely** avoiding delays in relaying information that could compromise a patient's situation

What would an SBAR look like?

S: Dr. Smith, I have patient Eddie Thomas in Room 6.

B: Eddie Thomas is a 56-year old with congestive heart failure and multiple ED visits. He looks pale and diaphoretic. His BP is 90/65 verified with a manual cuff. His pulse is 110. We've got him on O2.

- A: I think he may be having an MI.
- **R:** We need you to see him now.

Where can I get more information about SBAR?

Visit https://www.leadingagekansas.org/tsmaterials

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